

POLICE DISTRICTS — RESPONSE TIMES

2766. Mr P.D. Omodei to the Minister for Police and Emergency Services

What was the average and maximum response time for all categories (priority one, priority two and priority three) in each of the following regional police districts, from January 2001 to August 2007:

- (a) Great Southern;
- (b) South West;
- (c) Peel;
- (d) Wheatbelt;
- (e) Goldfields-Esperance;
- (f) Kimberley;
- (g) Mid-West Gascoyne;
- (h) Pilbara; and
- (i) the combined total?

Mr J.C. KOBELKE replied:

Due to geographical and computer system restraints, information is not available for the regional Police Districts except Peel District. Below is the average response times achieved by the Peel Police District for the combined period January 2001 to August 2007.

Jan-01 to Aug-07 Peel ¹	Average Response Time (mins)		
	Priority 1 ²	Priority 2	Priority 3
	10	11	19

Notes:

1. Peel District is the only non-Metropolitan Police District using the CADCOM system, and hence the only non-Metropolitan Police District for which tasking response information is available.

2. Over the full period 2001 to 2007 there has been substantial change to the business rules and practices both in assigning task priorities, and in responding to tasks. Data is not directly comparable across this entire period, especially for Priority 1 tasks.

The maximum recorded response time will not be provided as this depends upon information on individual attendances which can be erroneously recorded. In every instance in which the maximum response incident was examined (in which a recorded response time in excess of several days is common) the record contained data entry errors. Therefore providing this information would be misleading.

To provide a reasonable statistical indicator of the maximum time taken for task response, the following information is provided:

Jan-01 to Aug-07	Priority 1 Tasks ²	Priority 2 Tasks	% of Tasks greater than 3 x Target	95% Maximum Time ³	Total Tasks	Response in greater than 3 x Target	% of Tasks greater than 3 x Target	95% Maximum Time ³
	Total Tasks	Response in greater than 3 x Target						
Peel ¹	2	1	50%	20 mins	1617	110	7%	27 mins
Priority 3 Tasks								
Jan-01 to Aug 07	Total Tasks	Response in greater than 3 x Target	% of Tasks greater than 3 x Target		95% Maximum Time ³			
Peel ¹	22901	1393	6%		56 mins			

Notes:

1. Peel District is the only non-Metropolitan Police District using the CADCOM system, and hence the only non-Metropolitan Police District for which tasking response information is available.

2. Over the full period 2001 to 2007 there has been substantial change to the business rules and practices both in assigning task priorities, and in responding to tasks. Data is not directly comparable across this entire period, especially for Priority 1 tasks.

3. The '95% Maximum Time' is the time within which 95% of all tasks were responded to; in other words, 5% of all tasks were responded to in a time greater than this. Note that with low counts, such as the number of Priority 1 tasks, this figure can give anomalous results.

Notes:

a) Priority 1 and 2 tasks cover incidents where life or property, is or may be, in a state of threat or imminent danger. Offences include armed hold-up in progress, offender incident in progress and other life threatening incidents.

b) Priority 3 tasks cover incidents requiring immediate attention but are not life threatening at that time. Priority 3 incidents may involve the welfare of a person, the possible apprehension of offenders or the preservation of evidence.